

<b>QUALITY POLICY ISO 9001: 2015</b>	Title: QUALITY POLICY IN ACCORDANCE WITH ISO 9001: 2015	Section: QM 9001 Clause 5.2	Rev: 03
		Page 1	of 2
Date Effective: 1 <sup>st</sup> November 2012	Date revised: 19 <sup>th</sup> January 2018	Revisions to this Quality Policy are detailed at the rear of the document.	
Originated: S. Gokulakrishnan Date: 19/01/2018	Checked: S. Muthukumar Date: 19/01/2018	Authorised: Patrick Rafferty Date: 19/01/2018	

## 5.2.1 QUALITY POLICY

Oliver Valves India Pvt. Limited specialises in manufacturing, testing & supply of high quality valve products & accessories in a wide variety of materials that are designed & developed by Oliver UK for the following industry sectors: Oil & gas, water, power generation, chemical & petrochemical.

Oliver Valves India Pvt. Limited is committed to **Total Quality**.

We shall achieve this by:

- Identifying & meeting business objectives, which are established annually & monitored within the management review.
- Identifying & meeting the customer requirements for Quality & Delivery.
- Determining the external & internal issues & addressing the requirements of the interested parties.
- Enhancing customer satisfaction through continual improvement of products & processes.
- Implementation & continual improvement of the ISO 9001 Quality Management System.
- Complying with the statutory & regulatory requirements applicable to the manufacture of valves, notably the Pressure Equipment Directive 2014/68/EU.



Group Quality Manager  
Oliver Valves, Oliver Valvetek, Oliver Twinsafe Valves Ltd &  
Oliver Valves India Pvt. Limited  
Date: 19/01/2018

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## 5.2.2 Communication

This quality policy statement is reviewed annually at the Management review meetings.

A copy of the policy is displayed on the shop floor & office room & also is made available to interested parties when requested.

It is the Senior Management's objective to provide products & services to fulfil our customer's requirements. This is accomplished through satisfying the applicable requirements of the Customer, the QMS, continual improvement activities & business objectives.

### Revision control

Rev	Description of change	Checked by	Authorized by	Issued date
00	Initial Release	Gokulakrishnan	Raghuraman	31/10/2012
01	Amendments	Gokulakrishnan	Patrick Rafferty	04/03/2015
02	Amended in line with ISO 9001: 2015	Gokulakrishnan	Patrick Rafferty	31/10/2017
03	Updated in line with the Context & Business Strategic Direction.	Muthukumar	Patrick Rafferty	19/01/2018